



Getting started with OXERVATE®

The simple, 5-step prescription process

Now that your doctor has prescribed OXERVATE® (cenegermin-bkbj), we are dedicated to helping you move forward with confidence throughout the prescription process and during your treatment.

With OXERVATE, you don't have to go to a pharmacy to pick it up. Instead, it will be shipped directly to your home or preferred address on a regular basis during the course of your treatment.

Starting the process

Step 1

To begin the process, you simply sign the OXERVATE prescription enrollment form at your doctor's office.

Once insurance coverage has been determined, you can expect a **welcome call from Dompé CONNECT to Care within 24 hours after they receive the enrollment form from your doctor.** Please have your insurance prescription card handy during the call.



*See the next page
for steps 2–5.*

 Dompé | **CONNECT to Care**

Remember, you can call Dompé
CONNECT to Care anytime during the
process if you have any questions:
1-877-422-4412, M-F between 8 AM
and 8 PM ET.

Patient financial assistance

Step 2

Dompé CONNECT to Care will call you to discuss options for financial assistance to help with out-of-pocket costs as needed, including an **OXERVATE® (cenegermin-bkbj) co-pay program**. Please add this phone number to your contacts so you don't miss this important call: **1-877-422-4412**.



Shipment coordination

Step 3

Once approved for financial assistance, you will be contacted by **Accredo Health Group Inc.**, a specialty pharmacy, to coordinate your biweekly shipments of **OXERVATE** to your home or preferred shipping address. You must speak with the Accredo representative before shipments can begin. Make sure to add this number as well to your contacts so you don't miss the call: **1-888-454-8860**.



OXERVATE delivery

Step 4

You've received your first shipment and are ready to start using OXERVATE—but there are a couple of things to know first, as described in Step 5.



Before you begin

Step 5

OXERVATE is delivered to you in an insulated pack. This may include either frozen and/or refrigerated gel packs or, in some cases, dry ice. **The OXERVATE weekly carton(s) must be removed from the insulated container and refrigerated within 5 hours of delivery.** For further instructions on using and storing OXERVATE, please refer to your OXERVATE Patient Brochure, Instructions for Use found within your shipment of OXERVATE, and watch the video on the OXERVATE website at [OXERVATE.com/how-to-use-oxervate](https://www.oxervate.com/how-to-use-oxervate).



Dompé CONNECT to Care: 1-877-422-4412
Accredo: 1-888-454-8860